



DEFINITION OF CROSS HIRE TO BUSINESSES

Effective from November 2017

What is included with my Cross hire?

Regardless of the Unit, a flexible service provision tailored to suit you and your customers' needs;

- All-inclusive door to door service with full customer liaison if required.
- Delivery and collection times pre-arranged to suit you. (depot open 7.30 – 5.30pm)
- Comfort in knowing that your unit can be delivered, installed and tested at your customers location by our friendly knowledgeable technicians
- Optional logistical liaison with third party Transportation Providers, – giving you peace of mind and assurance that your hired unit will arrive on time to site
- Your unit in an immaculate condition fully stocked with consumables. Hand Sanitiser, Paper Towels and Loo Roll
- Pre-start checklists / troubleshooting guides & Security Keys
- Standard Electrical fittings:
 - Shower Trailers – 16amp 25m lead.
 - Toilet Trailers – 16amp 25m lead, three pin 16amp/13amp adapter
- Standard Plumbing fittings
 - Shower Pods – 25ml female connectors or 3/4" bsp female, no pipework
 - Shower Trailers – 20m Hose with Hoselock Connectors or 3/4 bsp male
 - Toilet Trailers – 20ml Hose with Hoselock Connectors or 3/4 bsp male
- 24hr emergency engineer contact number.
- LPG on prearrangement to fuel your showers for an agreed usage.



- Toilets and showers can freeze in extreme weather conditions. We cannot be responsible for the functionality of the unit if the temperature drops below zero. We can supply antifreeze in the tanks, by prior arrangement, please speak to the team if concerned
- Cleaning of your unit on its return

What won't be included in your Cross Hire:

- Engineer permanently on site – this can certainly be arranged, please call to discuss your requirements.
- Servicing, (emptying of waste) replenishment of consumables and cleaning of unit within your hire – this must be prearranged and chargeable in advance.
- Any Pedal or Sanitary Bins unless requested at time of order.
- Damage to unit and / or missing accessories – an optional 5% Damage Waiver Fee is added to your order at time of booking. This will cover accidental damage up to £1,000 on each unit; extraordinary cleaning up to £250 per unit and loss of accessories up to £250 per order. Opting out of this waiver will leave you liable to extra charges
- It is the Hirers responsibility to ensure the unit is covered by adequate insurance against damage, fire and theft from the point of delivery signature until off -hire / collection
- Late access to your site – we will have to charge for our guys time if we are held up on site for more than half an hour, we have our other customers to think of too.



- Free call out to site – if Gigloo Units are at fault then of course we will be there like a shot to sort you out – however do troubleshoot issues before making the call – charges will be applicable if the unit has been unplugged!

So why should you Cross Hire?

Cross hiring gives you peace of mind throughout your customers event. Tailored to your specific needs for each hire, we can give you our unrivalled service provision from start to finish allowing you to focus your attention on other keeping all your other balls in the air! Cross Hiring from GigLoo will give you the assurance that your Toilet and Shower provision is in the hands of the professionals!



If you are reading this - you've already found a company you can trust to provide you with state of the art shower and toilet units and who are passionate to ensure your needs are fulfilled on time and on budget!

For Full Terms and Conditions please refer to our website:

<https://www.getgigloo.com/terms-and-conditions/>

Get Gigloo – We're Good to Go!